



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

11th February 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/01/27.

You requested the following information:

1. What (if any software) do you use to monitor/process FOI requests?

We use a database called Datix Ltd.

2. Is that software externally purchased, if so please can you provide the name of the company

The company name is Datix Ltd.

3. Please provide the cost of purchasing it or the cost of the internal development

I have to advise that I am unable to provide this information on the basis of the exemption contained within s43 (2) of the FOI Act (Commercial Interests). The Trust accepts that there is a public interest in how public money is spent; however there is also a need to withhold information that would prejudice the commercial interest of the Trust and/ or third parties. In assessing the public interest, the Trust takes the view that this would be the case in this instance. The Trust considers that this information, in conjunction with other information that might already or will be in the public domain, could lead to the commercial interests of the Trust together with the companies we use being adversely affected.

4. What software do you use to look after your organisations assets?

If you are referring to our Information Asset Register, we use an in house solution.

5. Is that software externally purchased, if so please can you provide the name of the company

Not applicable.

6. Please provide the cost of purchasing it or the cost of the internal development

In house solution through the use of excel spreadsheets with risk analysis calculations.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust